

OAKLEY AUTO BODY, LLC

REPAIR AUTHORIZATION

- I, _____, have read the written estimate for repair and discussed it with a representative of Oakley Auto Body, and I authorize the repair of the vehicle noted. I also authorize Oakley Auto Body to complete the repair of any additional hidden damage found during the repair process of the noted vehicle.

- I understand that Oakley Auto Body's final invoice for repairs of my vehicle may not match that of the insurance company's estimate as to parts, labor, or procedures used to repair my vehicle. I understand that parts prices are based upon recent motor guides, but may vary from prices listed due to currency fluctuation or varying supplier costs. I understand that repair techniques employed are based upon Oakley Auto Body's judgment as to the best means of effecting a high-quality repair.

- I understand that all estimates and final invoices are based on flat rate hours as is customary in the industry, not actual time spent on repairs. I understand that a flat rate hour is a unit of time given for a certain repair operation and that actual time spent on a repair operation can vary greatly from the flat rate time given to a labor procedure depending on technician experience and equipment employed.

- Permission is hereby granted to perform diagnostic and road testing of the vehicle on local highways and streets. Oakley Auto Body is not responsible for loss or damages to vehicle or its contents due to fire, earthquake, theft or any other cause beyond our control.

- All repairs must be paid in full before release of vehicle, via properly endorsed insurance check, bank check, certified check, or cash. Vehicles on Oakley Auto Body premises, not under repair, are subject to \$50.00 storage fee per day. Any labor or towing costs must be paid before a vehicle leaves Oakley Auto Body. Prior written notice must be given if return of used or damaged parts is desired by the customer.

- I understand that, in the event of the Insurance Company's refusal to pay the full cost of the repair, I will be responsible for the remaining balance.

- In the event that the insurance company pays the majority of the invoiced amount, but refuses to pay for acceptable repair methods, and/or replacement parts and/or fair market labor rates, Oakley Auto Body, in the interest of customer service, may decide to provide a cap on the out-of-pocket amount. This "Copay" cap would be a maximum of 5% above the initial estimate's total amount. For this vehicle, the amount is \$_____. This, of course, is the out of pocket amount that is over and above my deductible which is \$_____.

Customer Signature: _____ Date: _____